OVR Staff:

Below are some brief updates about what has been going on here in Central Office and around the state. We are doing some amazing work, so please take a minute to read this and learn about what's going on in OVR.

- Last week the make-up WIOA training was conducted here in Frankfort. My thanks, again, to those presenters who provided the training and a big thanks to Susie Edwards who did an amazing job handling the logistics of all three WIOA trainings! We are continuing to compile the feedback we received and will be sharing that information soon.
- A big thanks to Nanci Soard and her work on re-formatting the Policies and Procedures Manual. You may notice it has a slightly different look. We hope most glitches have been fixed, but it's a complex document, so please let Nanci know if you see anything that needs attention. Thanks Nanci!
- The Workforce Innovation Technical Assistance Center (WINTAC), which is funded through the Rehabilitation Services Administration (RSA) visited Kentucky this week. They are looking at Kentucky as a model state for demonstrating great customer flow procedures in the Kentucky Career Centers. My thanks to all the staff in the Covington Career Center for being part of that model and for the information that was shared with that team while they were here.
- Some staff from the Florence and Covington districts also participated in a demonstration of The Career Index + this week. My thanks to those who participated and provided feedback during that demonstration. The Career Index is a very valuable tool when providing vocational guidance and counseling.
- Buddy Hoskinson has been out this week due to illness, but we look forward to welcoming him back to Central Office on Monday and we are glad he is feeling better!

I know there is great work going on statewide, and these are just a few highlights. I thank all of you for continuing to make adjustments to your daily tasks as we continue to address all the changes resulting from WIOA, staffing shortages, etc.

I hope you all have a good weekend!

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