



Andy Beshear
Governor

Jaime Link
Education and Labor Cabinet Secretary

Provider Capacity Committee **Minutes**

June 21st, 2023
02:00pm – 03:00pm
Zoom
Meeting ID: 821 7921 3640

Members Present: Chair, Jeff White, Staci Cain, Todd Coffey, Annette Jett, Katie Wolf Whaley

Members Absent: Leslie Hoffman and Lori Norton

Staff Present: Kentucky Office of Vocational Rehabilitation (KYOVR) Administrator, Nanci Howard, KYOVR Administrative Specialist, Pepper Caudill

Staff Absent: KYOVR Manager, Ron O'Hair

Guest(s) Present: Kentucky Office of Adult Education Director, Aaron Poynter

Welcome, Introductions and Agenda Review:

Chair, Jeff White welcomed attendees and confirmed that a quorum was established. At the meeting open there were four members present and member, Annette Jett joined later in the meeting after quorum was established and minutes were approved. Member, Katie Wolf Whaley explained that she would need to leave this meeting early to present in another virtual meeting. Jeff called to entertain a motion to approve the minutes of the May 25th, 2023, meeting. **Member, Katie Wolf Whaley made motion to approve minutes of the May 25th, 2023, meeting and a second was provided by member, Todd Coffey. A vote was taken and there was no opposition therefore the motion passed unanimously.** Administrator, Nanci Howard reminded group of Project Charter and gave a brief oversight of the purpose of the charter to refocus goals and objectives for the specific committee. She also shared information about the Best Practice Day scheduled on August 21st, 2023. Jeff confirmed that the Project Charter document was included in the meeting materials that Nanci had sent out to the committee prior to the meeting. Jeff also stated that in the upcoming week he would work on a first draft of the Provider Capacity Committee's Project Charter, and he would send it to members in attendance of the meeting for additional input by the 30th of June. Jeff stated that the Public Policy Committee is working on short-term and long-term policies that drive the work of the committees and he foresees some short-term goals that could be picked up and worked on by the committees. He stated that as the Public Policy Committee moves forward in their analysis, there would be clearer understanding of the opportunities available and those would be addressed at that

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time.

Chair Report and Committee Discussion:

Chair, Jeff White shared a power point presentation via screenshare with the group that was titled "Reflections from the National APSE Conference". He expressed appreciation for speaker Keith Jones who gave a presentation at the conference. He stated that he wanted to share with the group, knowledge, and information he gained from attending the conference. He explained that one of the Subject Matter Experts (SME), Lisa Mills presented a slide called "Why Fee for Service Created Challenges for High Performing Employment Service Providers". Jeff explained the differences and significance of braiding, sequencing, and blending funding and gave examples of when those techniques are used in Kentucky. He went on to explain the challenges of these payment structures and introduced flat milestone payments. He stated that this is presently used in KYOVR. This funding structure will help to ensure that high performing providers prosper, and funders can demonstrate cost-effectiveness. Jeff explained that the goal is to have a reimbursement model and rate structure that creates positive change and balances advantages for funders and providers simultaneously. Member, Todd Coffey asked if this method would pay more, and Jeff stated that this is something that is possible due to the elimination of payment caps that are currently in place. Member, Katie Wolf Whaley stated that she had the opportunity to listen to SME, Lisa Mills give a presentation based on the information that Jeff is sharing in this meeting, and Lisa made the information very easy to understand. Katie is hopeful that Lisa will be able to attend the Best Practice Day Event on August 21st Event in Frankfort, KY as a SME of the event. It was discussed amongst the group that the consumers needing the most support will not get that support under the current funding structures because of the monthly caps that are presently in place. Todd stated that he wondered how to incentivize the agencies to work with the consumers that need the most help using a pay structure. Jeff said it cannot be done with a limit of 6 hours per month and there was agreement amongst the group. Member, Annette Jett asked how this varies from the current way that KYOVR does this with outcome fees. Jeff explained that KYOVR has a flat outcome fee, and the provider never actually receives payment from KYOVR if the provider works with the consumer, but the consumer never actually manages to get a job. Jeff urged group to attend the Best Practice Day Event in August so that they could get firsthand knowledge regarding this topic from SME, Lisa Mills. Katie stated that this is a topic that the committee has discussed a lot and the group should use the Best Practice Day Event to determine details to be presented to the Council for the annual report. Jeff shared a slide titled "Why is financial empowerment critical for employment success?" and stated the most important point to take from this is that there is no clear link between what people want out of life and working. Todd stated that this sets expectations that may be hard to fill. He implied its difficult to manage family finances to your lifestyle. He sated that mental health benefits are important and that seems to be missing. Jeff stated that there needs to be a realistic range of goals that a strategy is then used to reach those goals but as of now there doesn't seem to be any. Katie asked what this committee could do about this matter. She stated that this could be a good concept for the Employment First group to collaborate with self-advocates to explore financial literacy. Jeff shared a slide titled "Charting the life course" and explained that this tool can be used to help job seekers conceptualize their goals in a new way by identifying and accessing supports. There was discussion of how to transition out of sheltered workshops. Jeff shared information that had been gathered from Minnesota Transformation Initiative regarding this matter. There was further discussion amongst the group regarding this matter. Jeff shared information about the staffing crisis and how social media marketing can increase opportunities to mitigate this issue. There was discussion amongst the group regarding this matter. Jeff shared a Padlet of the Coalition for Careers in Supported Employment as an example of a tool that this committee could use to share information. He explained there is a live link to the Padlet, in the PDF that was included in the meeting materials that was provided to the group prior to the meeting. Jeff explained the versatility of the Padlet platform and stated that Nanci had already begun

working with the platform. Nanci explained that the platform seems user friendly and screen reader accessibility is being reviewed. Jeff stated that he could use this resource for waiver providers to access infographic materials. He gave other examples of how the platform could be used. Nanci explained that the platform is like a bulletin board, and it could be set up for the council and members could add posts and there is a QR code feature that could be utilized too. Jeff stated that there are 57 different resource products but there is a lack of consistency of availability. He suggested that this platform could be used to tie them all together. Todd asked if this was something that the NEON group could work on, and Jeff explained that this committee makes up a part of the NEON group. Todd stated that he was under the impression that the NEON SMEs could provide technical support and Jeff stated that although they could provide technical guidance it is the responsibility of the council/committees to conduct the work. Nanci explained that there is a lot of versatility with the Padlet platform. She also explained that due to a lack of quorum, the meeting would need to be informally closed. Jeff reiterated that he would work on the first draft of the Project Charter document and Nanci stated that she could send Jeff some examples if needed.

Future areas of focus:

- **Chair, Jeff White to prepare first draft of the Project Charter document and send to group by June 30th, 2023.**
- **Administrator, Nanci Howard to send Project Charter document examples to Chair, Jeff White for review.**

Action Items: None

Public Comment: None

Adjournment:

Administrator, Nanci Howard thanked remaining attendees for their time and the meeting was ended informally due to a loss of quorum.

Next Meeting Date:

Friday, July 14th, 2023
1:00pm – 3:00pm
Hybrid Format
Location: 500 Mero Street
1st Floor (Hearing Room)
Frankfort, KY. 40601

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