

What if I don't agree with my priority category code assessment?

OVR may offer mediation services through an impartial party to resolve disputes between consumers and staff and are available at any stage of the rehabilitation process. You may also request a hearing. If you are dissatisfied with the provision or denial of services and you wish to pursue the appeals process, contact by letter, email or telephone:

Director of Field Services

500 Mero Street, 4th Floor, NE
Frankfort, KY 40601
800-372-7172
WFD.Vocrehab@ky.gov

You may also request assistance from the Client Assistance Program (CAP)

To contact CAP, please visit Protection and Advocacy's website at <http://www.kypa.net/intake-form.html> or call 1-800-372-2988.

Where else may I seek services?

OVR staff in your local office will tell you about other employment-related resources in your area.

Central Office

500 Mero Street,
4th Floor, NE
Frankfort, KY 40601
800-372-7172
KCC.KY.GOV

The Office of Vocational Rehabilitation does not discriminate on the basis of race, color, national origin, sex, disability, age, religion or marital status in employment, or provision of services and provides, upon request, reasonable accommodation including auxiliary aids and services necessary to afford individuals with disabilities an equal opportunity to participate in all programs.

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Kentucky Career Center Vocational Rehabilitation

Understanding Order of Selection



What Is Order Of Selection?

Under federal law, if Kentucky does not have enough money to provide vocational rehabilitation services to all eligible persons, The Office of Vocational Rehabilitation (OVR) must set priorities to serve those with the most significant disabilities. If you are found eligible for OVR services, your counselor assigns you a priority category based on the functional limitations that affect your ability to work.

As of October 1, 2020 OVR is serving all priority categories.

How does OVR determine my priority category?

A counselor will determine your priority category based on how your ability to work is limited. OVR considers seven major areas of functional limitations in determining your priority category: communication, interpersonal skills, mobility, self-care, self-direction, work skills, and work tolerance.

Priority Categories

- **Category 1** – Most significant disability with limitations in three or more functional capacities.
- **Category 2** – Most significant disability with limitations in two (2) functional capacities.
- **Category 3** - Significant disability with limitation in one (1) functional capacity.

- **Category 4** – Non-significant disability

Am I automatically eligible if I am on SSI and/or SSDI?

A person who receives SSI or SSDI may qualify for priority category 1, 2, or 3 based on the actual number of functional limitations. In order to receive services you must be interested in working in the competitive workforce and apply at the nearest OVR office.

If I am on the wait list, can I get services at another OVR office?

No. OVR is required to establish a statewide Order of Selection wait list. Each individual found eligible for services will be placed on the statewide wait list and will be taken off the wait

list and served as soon as resources allow, based on the priority categories being served and date of application.

Will there be a periodic review of my functional limitations?

Yes. A counselor will review your case once a year. However, if you are on a waitlist, you may request a review of your priority category assignment at any time by giving us evidence that your disability has become more significant.

How will I know about my status on the wait list or what priority category is being served?

OVR will contact you at least once every year regarding your status on the wait list. As soon as a priority category is opened and individuals can be taken off of the wait list, OVR will notify the affected individuals that they may come to their local office if they are still interested in receiving vocational rehabilitation services.