



EDUCATION and WORKFORCE DEVELOPMENT CABINET  
Department of Workforce Investment

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**Marty Hammons**  
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**SERVICE FEE MEMORANDUM**

TO: Office of Vocational Rehabilitation Staff  
Client Assistance Program Administrator

FROM: Cora McNabb  
Executive Director  
Office of Vocational Rehabilitation

THROUGH: Pat Selch  
Program Administrator  
Systems and Fiscal Management Branch

Lori Bishop  
Program Administrator  
Hard of Hearing & Late Deafened Services

DATE: November 4, 2015

RE: Professional Fee for Personalized Assistive Listening Devices

The Office of Vocational Rehabilitation has developed a professional fee for personalized wireless Assistive Listening Devices (includes three fittings and / or adjustments) recommended by an audiologist. Examples of some personalized wireless Assistive Listening Devices include Oticon's Streamer, Phonak's iCom or SmartLink or MicroLink, Siemens' TEK. These devices are unique in that they can be specifically tailored to the consumer's communication demands of the job and often require training to learn how and when to use the system to enhance communication on the job.

Deaf and Hard of Hearing Services Branch approval is required to purchase a personalized wireless Assistive Listening Device. For this approval, send audiological report, hearing aid evaluation, communication assessment, the Assistive Listening Device recommendation. If the product is not included on the Office of Vocational Rehabilitation's price list, please provide the manufacturer's price list for the Assistive Listening Device to the Program Administrator of Hard of Hearing / Late Deafened Services in Central Office. In addition, you must indicate on the description line of the authorization that approval was obtained.

Assistive Listening Devices as a service fall under "Rehabilitation Technology". However, these items will be purchased out of the caseload budget using expenditure code 92E. The Professional Fee is a medical service and as such falls under "diagnosis and treatment" and will therefore be subject to cost participation. This service includes adjustments of personalized wireless assistive listening devices as well as training on the proper use of the assistive listening devices.

Code	Procedure	Allowable Rate
00110	Traditional Assistive Listening Devices, such as Phonic Ear, Comtek, and William Sounds, do not require an exception. These may be purchased directly from technology vendors and do not require an audiologist to order and / or fit the device. No professional fee with traditional Assistive Listening Devices.	Vendor's Cost Expenditure Code 92E BUN Caseload
00111	Personalized Wireless Assistive Listening Device – Transmitter and Receiver (Microlink, TEK, Streamer, iCOM, etc.)  <b>Exception - <u>only</u> if the Assistive Listening Device is not listed or the cost is more on the Office of Vocational Rehabilitation price list. *Requires Deaf and Hard of Hearing Services Branch approval*</b>	By Report Expenditure Code 92E BUN Caseload
00112	Audio Boots / Shoes	\$40 Expenditure Code 92E BUN Caseload

Code	Procedure	Allowable Rate
00113	Professional Fee to include training and / or adjustments of personalized wireless Assistive Listening Devices. Includes new or retro fitting, adjustments, counseling, and two follow-up visits (totaling three visits).	\$110 Expenditure Code 24G BUN Caseload